

2016 Good Neighbors Annual Report

Good Neighbors is an international humanitarian development NGO in General Consultative Status with the United Nations Economic and Social Council (UN ECOSOC). Since its founding in Korea in 1991, we have focused on community development projects to protect children's rights and encourage the self-reliance of communities, and humanitarian assistance programs in 35 countries around the world.

Contents

03	Message	from the	e Presic	lent

04 Mission & Core Values & Our Focus

- **06** 2016 At a Glance
- 08 Community Development Project
- **12** Education and Protection
- 16 Health and Sanitation
- 20 Income Generation
- **24** Advocacy
- 27 Community Partnership
- 29 Humanitarian Assistance
- 32 International Cooperation Project & Partnership
- 36 Cooperation with DPRK
- 37 Supporting Countries Projects and Activities
- **40** Financial Overview
- **42** Where We Work



Cover Stor

Educating child rights in Rawa Badak CDP, Indonesia. Regardless of appearance or language used, all children should know about their rights to be protected and what they can do against attempts to violate their rights. Beyond education, raising public awareness on the rights of a child is the first step toward creating a better world.

Message from the President

The year 2016 marks the 25th anniversary of Good Neighbors.

Good Neighbors has endeavored to make the world a place without hunger, and where people live together in harmony. This annual report represents our efforts to make our work more transparent by providing details on last year's activities as well as their impact.

Our strategic focus in 2016 was on establishing our future direction based on an elaborate research and analysis of our past. In education and protection, Good Neighbors conducted surveys and studies that unearthed the impact of Hope School Project since its implementation in 2009. The evaluation of income generation project in Malawi allowed us to develop a positive business model for the community's self-reliance.

We also have been active in global partnership efforts. In Nepal and Rwanda, Good Neighbors successfully concluded the first tri–annual rural development project in one of the poorest zones of the world in partnership with the World Food Programme. Based on such accomplishment Good Neighbors was designated as implementing partner for the scale up plan of the same project. Good Neighbors' common market projects in Nyarugusu Refugee Camp in Tanzania were also recognized for its outstanding achievements, and were awarded the status of leading partner in UNHCR's livelihood sector in the camps. Last October, Good Neighbors also signed an MOU regarding humanitarian relief logistics with the United Nation Humanitarian Response Depots (UNHRD), building a humanitarian aid procedure that adheres to international standards.

We pledge not only to expand our project capabilities and our global partnership, but also to create Good Changes that are tangible in every village we work for protecting human rights of every child and every member of the community. We seek for your attention and participation in our journey to create a Good Change for the World. Thank you!

Jinok YangPresident
Good Neighbors International



Good Neighbors



Good Neighbors exists to make the world a place without hunger, where people live together in harmony.

Good Neighbors respects the human rights of our neighbors suffering from poverty, disasters and oppression, and helps them to achieve self-reliance and enable them to rebuild their hope.

Core Values

- 1. We work in any place where there is a need, regardless of race, religion, ideology, and beyond geographical constraints.
- 2. We promote self-reliance and the sustainable development of the individuals, families and communities.
- 3. We place a top priority on the rights of the child.
- 4. We create a sound global citizenship that encourages people to respect one another and live together in harmony.
- 5. We mobilize and organize local volunteers to participate in developing their communities.
- 6. We work in cooperation with our local partners who share their community development goals.
- 7. We maintain professional accountability and transparently report on the status of our projects and finances.
- 8. We encourage as many people as possible to join Good Neighbors as sponsoring members to participate in our work.



Good Neighbors is an international humanitarian development NGO bringing Good Change for children and communities around the world through international development projects and social welfare program in order to make the world a place without hunger, where people live together in harmony.





CRC- Child Rights Protection

We plan and implement projects that respect the human rights of children based on our unchanged belief in human dignity under the principle of faithfully fulfilling the UN Convention on the Rights of the Child.



NETWORK

We stimulate our projects and maintain our network by mobilizing the human and material resources of communities in field countries, encouraging them to actively engage in our projects as an organized group of volunteers, partners, and community committees.



ADVOCACY

We conduct advocacy projects, such as campaigns, government relations, and seminars, to promote our projects and raise awareness of governments or the general public as part of citizenship education.



2016 At a Glance

195 Community Development Projects in 35 Field Countries

3 Supporting Countries (Korea, USA, Japan), International Cooperation Office in Geneva

3,697 Staffs



2016 Total Income / Expenditure USD 161,424,708

Community **Development Project**



207,653



Community Members 1,738,171



Education and Protection 1,137,449



Advocacy 523,040 **Participants**





Health and Sanitation

1,436,942
Participants



Income Generation

52,079

Households

4 Social Enterprises



Community Partnership

2,700 Local Groups

3,590 CDC Leaders

(Community Development Committee)



Humanitarian Assistance

280,419
Participants

 $24\, \text{Projects for}\, 15\, \text{Countries}$

Community Development Project

Good Neighbors conducts Community Development Projects (CDPs) to create a community where children are happy, and all members coexist in harmony. CDPs are based on the leadership of the Community Development Committee (CDC), the representative organization of the community, as well as the cooperation and partnership of local volunteers, regional governments, and international organizations. Good Neighbors pursues the sustainable development of communities through empowerment, leadership, ownership and harmony with their environment.





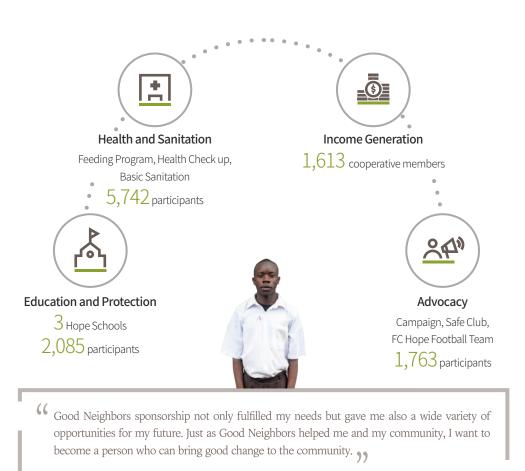
A Change Linking Children, Family, and Community: CDPs

Good Neighbors' role in the field is an enabler who supports the autonomous participation and efforts of local communities in creating a sustainable and balanced development in the region. In particular, Good Neighbors was able to ensure gender equality in community by increasing female members in CDCs to 43%. Our "1:1 Sponsorship" allows us to generate support for the children and their communities in 195 project areas in 35 countries, creating a basis for a holistic development that strengthens communities' social and economic capabilities in the area of education, health, water and sanitation, income generation, advocacy and community partnership.



Korogocho CDP; A place where is Raising Children Safely Our CDP area in Korogocho, Kenya, has featured numerous CDPs since its opening in 1996, providing service to sponsored children, families, and local communities in one of the poorest zones of Nairobi. In 2016, Good Neighbors provided education programs and tuition for the 1,276 sponsored children in the area, as well as conducted health checkups, hygiene education, and Community Health Worker (CHW) projects for the community. We also handled income generation programs to promote self-reliance of the 1,613 members in multiple cooperatives. Meanwhile, our puppet show group for the prevention of child sexual abuse, "Safe Club", strived to strengthen protection for the rights of the child in the community.

Paul Oyore (male, 20), a local community of Korogocho, has been supported by Good Neighbors since 2009 through sponsorship program. We are happy to report that Paul is now in college as he prepares for his future dreams; from a boy who liked to play catch, he has grown into a good neighbor full of hope, willing to bringing positive changes to his community through his achievements.



Paul Oyore, Korogocho CDP, Kenya

Education and Protection



Good Neighbors carried out education projects for 1,137,449 children and their communities in order to improve opportunities to complete primary education, and provide quality education for the children most in need across the world. To ensure that more children can have access to education, Good Neighbors provided support to school facilities and education programs, making education accessible to 583,634 children in 2016. Good Neighbors also provided training programs for 13,772 teachers, with the goal of strengthening their capabilities. A total of 244,691 participants attended in the campaign to improve the right to education for children, whereas 13,736 child members of Child Clubs took collective leadership in order to protect the rights of the child in their communities.



2016 Highlight



To Enlarge the Chance of Education



School and Facility Support

583,634 participants

Early Childhood Education 35,759
Primary School 307,496
Secondary School 150,540
High School 10,835
Vocational Training 9,021
Lifelong Education 23,564
Hope School Project 46,419



Scholarship and School Supplies Support

 $281,\!616_{\text{participants}}$

Tuition Fee / Scholarship 27,759 School Supplies 253,857



Improving the Quality of Education

Teacher and Teaching Staff Training and Program Support

13,772 participants

Teacher and Teaching Staff 9,149
Teaching Training and Program 4,623



Right to Education Promotion

Campaign for the Right of Education Improvement

244,691 participants

Child Club Support

13,736 participants

A Mobile Library for Children Unable to Go to School

Good Neighbors Philippines organized the Learning Enrichment Accessibility Program (LEAP) project for children without access to educational materials because of social or environmental limitations. The project featured a mobile library, built on a modified truck, which carries books, computers, and other educational materials for children in three isolated CDP areas. The mobile library is notable in that it utilizes solar panel for



sustainability and environmental conservation. Teacher training programs gave the children access to better education by strengthening the teachers' capabilities in the field. The LEAP project plans to develop educational programs for the students in the future.



For me, the LEAP project provided the teachers supplementary knowledge and new strategies in reading and writing. The implementation of the LEAP project will be an instrument to increase the knowledge and skills for children.

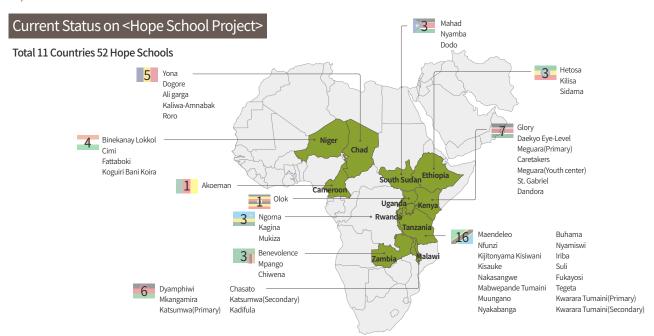
Marcelina A. Duria, LEAP Teacher, Kilagding, Philippines



Hope School Project in Africa

Since 2009, Good Neighbors has been implementing the Hope School Project in partnership with Hope TV Seoul Broadcasting System (SBS). The Hope School Project, a venture education initiative between Hope TV SBS, and six international NGOs including Good Neighbors, aims to build 100 Hope Schools in Africa to improve the quality of education for African children by 2016. Good Neighbors built a total of 52 Hope Schools, 34 in cooperation with Hope TV SBS and 18 by Good Neighbors alone. The Hope School Project gave 46,419 children a better chance in education.

66



Result Study on <Hope School Project>

For the year 2016, Good Neighbors conducted a research with Hwanbo Park, Professor of Chungnam National University on the results of the Hope School Project. The research analyzed the results of the Hope School Project for the past 5 years, using data from 43 Hope Schools in 9 countries and 2,756 students of 2nd and 4th grade in Hope and None-Hope Schools.

Provide the
Opportunity of
Quality Education &
Improve the
Effectiveness
of Education

The improvements in school facilities have resulted in satisfied African children. These improvements have in turn increased the graduation and passing rates of the students, and helped secure the sustainability of education for the children and improved the education system.



The Number of Student per Classroom

22% •

112 students \rightarrow 87 students



The Number of Student per Restroom

49% 0

206 students → 105 students



Satisfaction on School Facility

3.81/5

(Non-Hope School 3.09)



The Progression Rate of Advanced School

21% •

66% → 80%



The Rate of Graduation

14% 0

73% → 83%

Encourage Self-Awareness of Career for African

Children

<Hope School Project> has also helped the children to realize the joy of learning and to attempt various activities in the improved learning environment.



Self-Awareness of Career

 4.14_{15}

(Non-Hope School 4.04)



Peer Relationship

4.58/5

(Non-Hope School 4.37)



Parent's Educational Support

4.26/5

(Non-Hope School 4.02)

Improve Citizenship for African Children

<Hope School Project> has helped each children understand their roles and duties as a member of the local community through active participation in community affairs and Child Clubs on child rights education.



Citizenship

4.22/5

(Non-Hope School 4.00)



Satisfaction on School Program

3.88/5

(Non-Hope School 3.53)



Relationship with Community

3.98/5

(Non-Hope School 3.81)



Through the result study on Good Neighbors' <Hope School Project>, we proved that it has provided the learning opportunity in schools and self-awareness of career for better future to African children. Also, it improved the citizenship of African children as a member of community. We are expected that it will contribute to the sustainability of project and community development through the upcoming <Hope School Project>.

Hwanbo Park, Professor, Chungnam National University, Korea

Health and Sanitation



Good Neighbors has helped 1,436,942 children and local communities in maintaining their health. In 2016, Good Neighbors built and provided support for 237 facilities, improving accessibility for public health services for 461,641 people. Good Neighbors provided protection against diseases for 574,099 community members, by providing them with health checkups, vaccinations, nutrition support, medicines and mosquito nets. To ensure that our health and sanitation projects are sustainable, Good Neighbors organized and supported 137 Village Health Committees (VHC), 276 Water and Sanitation Committees (WSC), and 1,420 Community Health Worker's (CHW).



2016 Highlight

Health



Improving Disease Prevention & Management

 $574,\!099_{\text{participants}}$

Vaccine Support 25,602 Health Checkups 175,507 Nutrition Support 268,019

Malaria Prevention

and Treatment 45,163

Neglected Tropical

Disease (NTD) Management 59,808



Health System Strengthening

Community Health Worker (CHW) & Village Health Committee (VHC)

6,263 participants

Health Facility Support

461,641 participants



Enhancing Maternal & Child Health Service Quality

Sexual & Reproductive Health

50,232 participants

Water and Sanitation



Improving Disease Prevention & Management

Water Quality Control

 692_{times}

Water Purifier Support

35,088 participants



Health System Strengthening

Water & Sanitation Committee Support

3,538 participants

Water Supply Support

54,581 participants

Sanitation Facility Support

 $30,\!765_{\text{participants}}$



Raising Awareness and Changing Behavior

Campaigns,
Education & Trainings

 $220,735_{\text{participants}}$

A Mobile Clinic to Protect the Health of Local Communities

Good Neighbors Niger implemented a Mobile Clinic to overcome the difficulties in accessibility to medical services because of lack of medical facilities, unpaved roads, and shortages in labor in the Hamdallaye region. The children and the community members who suffered from malnutrition and diseases before the implementation of the Mobile Clinic were able to have health checkups and treatment services, with 2,640 diagnoses



in 2016, in which 1,581 cases were malaria, 132 cases were diarrhea, and 95 cases were pneumonia. As a result of these efforts, the Hamdallaye region did not see a single case of maternal and child fatality.



We can get treatment when we are sick!

A superstitious member of the village punctured the chin of Nouhou Yacouba (male, 9), resulting in a massive swelling. Nouhou's parents took him to the village medicine man, but Nouhou's condition continued to worsen, as the infection spread to form cysts on his head and behind his ears. Nouhou was able to get help from the Good Neighbors Mobile Clinic, thanks to the efforts of the local CDC. A regular treatment and medication from the Mobile Clinic not only helped treat Nouhou's wound, but he was also able to recover his health and bright disposition.

Clean Water: A Gift for Daily Life Local Communities of Kamegery Cell, Rwanda, must walk for more than an hour each day to get drinking water because of the high altitude where the region is located. Also, the available drinking water is highly contaminated because it comes from valleys and swamps, and waterborne diseases were the norm in the village. Good Neighbors Rwanda built a water tank and two water taps in the Kamegery Cell, thereby improving the



accessibility to drinking water for the village as a whole. Furthermore, Good Neighbors forged a cooperative agreement with the Rwandan public authority so the water tank could be maintained by government resources. This project allowed 1,579 community members to have regular access to clean water, with 12 Water Committee members being elected from the community to manage the water taps and to relay the sanitation training to the community members.



We used to rise really early to prepare for breakfast before sending our children to school. Even so, we sometimes just could not send our children in time to school. We also had trouble washing dishes and doing the laundry because we always had water shortage. But now that we have a clean water source near our houses, we can send our children to school on time, have them wear clean clothes, and take a shower every day.

MUSABYIMANA Annonciate, Kinyovu Village, Kamegery Cell, Rwanda





Good Water Project Campaign

Good Neighbors implements Good Water Projects around the world to raise awareness of water scarcity, water contamination and unsanitary conditions in developing nations as well as to improve the living conditions of those who are affected. The campaign featured Good Neighbors around the world, who took part in various activities on World Water Day, March 22.

Current Status on <2016 Good Water Projects>

31 Participating Nations

Rwanda, Kenya, Ethiopia, Tanzania, Chad, Malawi, Niger, Zambia, Mozambique, Cameroon, Uganda, South Sudan, Bangladesh, Tajikistan, Nepal, Afghanistan, Cambodia, Vietnam, Indonesia, Myanmar, Mongolia, India, Philippines, Lao PDR, Sri Lanka, Kyrgyz Republic, Guatemala, Haiti, Paraguay, Chile, Dominican Republic



344,707 people have access to clean water.



Drinking Water Facilities

286 facilities



Sanitation Facilities

1,496 facilities



Water & Sanitation Committee Support

3,538 participants



Campaigns, Education & Trainings

220,735 participants





Good Neighbors Dominican Republic

Good Neighbors Dominican Republic was held between April 28 and 29 in Santo Domingo, Colonial Zone. The campaign featured an information booth on the realities of water shortage in the world, along with an SNS campaign for participation.



Good Neighbors Korea

Good Neighbors Korea kicked off for the World Water Day on March 22 in the Seoul City Hall square. Information booths using the latest VR technology were provided to allow the participants to experience the water shortage in Africa. The event was accompanied by online campaigns to raise awareness on the importance of maintaining water pumps.

Income Generation



Good Neighbors carried out income generation projects to provide self-reliance in economic and a fundamental solution to poverty. A total of 1,093 cooperatives, in which 52,079 households are taking part, have been supported in community development project areas around the world. The year 2016 marked a significant increase in participation rates to cooperatives, with 14% increase compared to the previous year. Four social enterprises that aim to generate both economic and social value were set up, with their combined sales exceeding USD 1 million. Income generation projects in the year 2016 were supplemented by a logistics model study and training workshops for employees and members.



2016 Highlight



Income Generation

 $52,079_{\text{households}}$



1,093 Cooperatives



4 Social Enterprises



Revolving Fund

USD 6,582,679

Mongolia



Cambodia



Nepal



Rwanda





Social Enterprise Sales

USD 1,123,080

Social Economy Projects

Good Neighbors operates Social Economy Projects to facilitate the transition of community members from aid recipients to autonomous agents of economic progress, based on the principle of cooperation, self-reliance and community ownership. Social Economy Projects can be classified into income generation projects, social enterprises, and appropriate technology. The year 2016 was marked by a concerted effort toward the growth of cooperatives using information and expertise gathered from years of cross-national experience.

Successful Operation of Warehouse: Kenya Bean Cooperative Good Neighbors Kenya led the Meguara Farmers Cooperative Society Beans Project, in the remote rural region of Meguara CDP, with 225 members in 2016. With an investment of USD 162,000 from revolving funds, the Cooperative operated warehouse and purchased the fertilizers and seeds for the beans. The project was notable in that the successful experience and expertise from Good Neighbors Malawi and Ethiopia were introduced and adapted to the CDP to boost production and efficiency. With improved community business skills, management know-how and leadership of local managers, the Meguara Cooperative managed not only to return 100% of the revolving funds, but also raise a net profit of USD 24,127 equal to USD 62 per member.

YEAR	INPUT	PAYBACK	RECOVERY RATE
2015 Revolving Fund	\$215,294	\$185,005	86%
2016 Revolving Fund	\$162,000	\$162,000	100%

Good Neighbors Social Enterprises and Goods Good Neighbors operates social enterprises to create economic value, with a special focus on income generation through cooperatives and creation of social values. Starting with Mongolia in August 2010, four social enterprises have been set up in Cambodia, Nepal, and Rwanda.



Mongolia & Good Sharing

Good Sharing produces and distributes G-Saver, an environmentally friendly and energy-efficient heat saver using appropriate technology, in Mongolia. Also, Good Sharing creates additional opportunities for the community, such as producing briquettes and laundry services employing the socially vulnerable.



Nepal h plant

Purchases herbs, a chief product of the Nepalese economy, from community members at a fair price, and develops and sells the products made from the herbs (essential oils, scented candles, shampoo and hair treatment, cosmetics).



Cambodia 🌞 Good Solar Innovation

Lights up the night using Cambodia's ample sunlight; Good Solar Innovation sells photovoltaic generator devices such as solar home systems and solar head lanterns.



Rwanda <



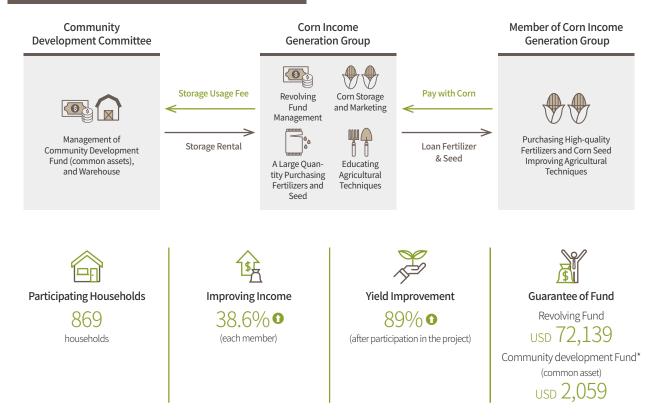
Purchases, refines, and sells coffee beans raised by local communities through cooperatives, as well as provides farming training to cooperative members to increase the yield and quality of cherries.

Results of Malawi Warehouse Project

Good Neighbors Malawi has worked on income generation projects since 2011, using warehouses in three regions (Chimutu, Chaseta, and Chiwoza) to alleviate the lack of income in these regions. Income generation groups handle common purchase of the seeds and fertilizers, and provide loan programs for the members, assisting them in reducing the production costs of their produce and helping them acquire more effective farming technologies. The warehouses, in particular, helped maximize the profits by allowing longer storage for the corn and so it could be released in the market at higher prices.

Good Neighbors supplemented the projects with a results assessment study in 2016, with consultation from Professor Hyuk-Sang SOHN of Kyunghee University, to find ways to ensure the sustainability of the income generation projects.

Structure of Malawi Income Generation Project



* 5% of the stored goods are diverted to community development funds to be used for the benefit of the community



The income generation projects in Malawi combine regional organizing techniques and storehouse models to overcome the environmental limitations of the region and to solve food shortage. The capacity of Good Neighbors to act as Enablers in the field, using their expertise and strategy to come up with the best ways for the good of the community, was impressive.

Hyuk-Sang SOHN, Professor, Kyunghee University, Korea

Advocacy



Good Neighbors conducts a wide variety of advocacy projects to provide fundamental solutions to the structural causes of rights violation, as well as to establish social conditions in which the rights of the vulnerable groups, such as children and women, can be protected. The advocacy projects for 2016 included children's rights, gender equality, and other campaigns that raised awareness for 465,426 participants. Children's rights advocacy groups and committees provided a platform for 13,736 participants to join projects that fight for their rights. Furthermore, 26 policy recommendations were submitted to key persons to improve relevant national or regional policies and system. Four policies, as a result, have been revised and changed in four different regions.



2016 Highlight



Advocacy Campaigns

465,426 participants



Child Rights Advocacy **Groups &** Committees

13,736 participants

Birth Registration

43,878 participants



Policy Recommendations

> 26 case



Legislation / **Policy Amendment**

case

Lobbying for Policy on Anti-Female **Genital Mutilation** (FGM)

In some parts of the Maasai community in Kenya, uncircumcised females are considered vulgar and are thus ostracized. It can thus be seen that the evils of "Female Genital Mutilation(FGM)"* are very much alive in some traditions of Kenya.

Good Neighbors Kenya participated in the "KACCSNET (Kajiado County Children Stakeholders Network)," a coalition of over 30 NGOs in Kajiado County, in lobby-



ing for the policy on anti-Female Genital Mutilation(FGM). The activities of KACCSNET—made up of civic organizations, government offices, and committees against FGM—provided an impetus for the people of Kajiado County to break through their silence regarding FGM. Good Neighbors Kenya attempted to change this situation by providing young girls protection against FGM in Bissil CDP and through our partnership and engagement with KACCSNET in raising awareness in the local community. Such cooperative ventures are essential in the legislation of bans on FGM. Once the legislation is adopted, lobbying support for allowing a similar legislation in other counties will be implemented as well as an amendment to the existing legislation to the National Assembly. This triumph is hoped to provide a catalyst for the legal protection of the children and, eventually, to stop the practice of FGM.

^{*} FGM(Female Genital Mutilation) is also known as female genital cutting and female circumcision, is the ritual cutting or removal of some or all of the external female genitalia. (From Wikipedia, the free encyclopedia)

Advocacy in Mongolia: From Rights Education to Policy Changes

As a collaborative work with National Human Rights Commission of Mongolia, Good Neighbors Mongolia conducted a survey of children's rights on 7,159 children and their guardians. Good Neighbors Mongolia also submitted a alternative report to the UN Committee on the Rights of the Child, providing recommendations on the citizenship and freedom of expression of the children of Mongolia, while hosting academic seminars and discussion meetings on the protection of the rights of the child within the family structure. Based on these activities, Good Neighbors Mongolia provided a proposal for amendment of the Family Law of Mongolia, which includes protection of the rights of the children in divorced families. The amendment is currently awaiting approval from the parliament.

In addition to policy recommendations and survey results, Good Neighbors Mongolia also drafted the "Education Report on the Rights of the Child" and distributed it to government officials. The Report includes details on nine types of training programs on the rights of the child and the efficacy of awareness-raising campaigns. Education programs, offered both through online media and television networks, extended the access to abuse prevention training and school violence prevention training to the entire nation, stimulating the efforts to create an environment where the children can know and protect their rights on their own.



Survey on the Rights of the Child



Submitted alternative report to the UN Committee on the Rights of the Child

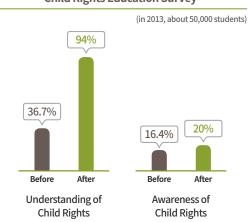


Policy Discussions for Creating Methods of Legal Protection



Amendment Draft to the Protection of the Rights of the Child Law

Child Rights Education Survey



We requested the Department of Education in Mongolia to host Good Neighbors training Program for vulnerable children. Our faith was well placed, as we found a positive change in the students after the training on the rights of the child and family planning. They even apologized to each other for the first time.

Tuvshinjarga, Social Worker, Vocational School, Mongolia

Community Partnership



Good Neighbors actively cooperated with local communities in regions around the world to help in their efforts against poverty and ensure their autonomy. Currently, Good Neighbors has 195 Community Development Projects (CDPs), centered on the Community Development Committees (CDC) of each project area. The 3,590 leaders of the CDCs identified, discussed, and decided upon the measures to improve the livelihood of the local community through 1,461 meetings during the year 2016. There were 7,503 people who volunteered to assist the project activities in order to ensure the autonomy and development of local communities.



2016 Highlight



Coummunity Development Committee Leaders

3,590 participants

Conferences 1,461_{sessions}



Local Groups 2,700



Local Volunteer 7,503



GN Volunteer 66



(Good Neighbors dispatched volunteers from Korea)

Mpango Hope Secondary School: Built from Dedication of the Community The successful completion of the Hope Secondary School in Zambia's Mpango CDP, would not have been possible without the dedication and participation of the local community. Despite the 866 children attending primary school in the village, there was no secondary school for these children to attend once they finished primary school. Every day, the children had to travel for more than two hours to another city to attend



secondary school. Unlike primary schools, which are authorized by regional governments, the central government of Zambia controls the authorization process for secondary schools; thus, external organizations like NPOs have difficulty acquiring permits for secondary schools. The members of the Mpango CDC and the volunteers managed to acquire the permit through an extensive advocacy effort to persuade the government for a permit, and helped carry the materials to the construction site, allowing the construction to be completed within 2016.





I would like to say that the journey was not easy, and we were very determined to achieve our goal. We faced some difficulties with the government offices in terms of approving the building. But as a community member, we stood together and visited the government office until approval was given to us. So the Hope school is a symbol of our dedication, commitment, voice and hard work for the Mpango villages.

Moonga, Local Volunteer, Mpango CDP, Zambia



Participation of Local Communities is the Key Element for Good Change in Cambodia 167 Community Development Committee (CDC) members are regarded as key partner to Good Neighbors Cambodia in order to ensure effective implementation of all activities. CDC has operated various activities such as operation of revolving funds, making cattle barns, buying fertilizers and other social works to improve local communities' income through participating the above mentioned activities. Also, they cooperated with



Agriculture Cooperative, which is the most important partner for community development sustainable approach to perform many kinds of business activities such livestock farming, home gardening, and other social activities.

Good Neighbors Cambodia organized Child Clubs and Youth Groups with 1,844 members in total. These Child Clubs and Youth Groups played significant roles and responsibilities for better change in the community. Also, they held regular meetings and gathered team members to conduct campaigns, and advocacy activities for promoting awareness on child rights in community.

Humanitarian Assistance



Good Neighbors has launched humanitarian missions in 15 countries, helping 280,419 children and community members recover from disasters. Good Neighbors provided food, non-food items like temporary tents, and water purification tools to 112,657 people affected by natural disasters. The organization also provided education and healthcare services to 68,309 people affected by the earthquake in Nepal. Through cooperation with the UNHCR (United Nations High Commission for Refugees), Good Neighbors established common market and provided vocational trainings to 99,453 refugees in Tanzania and Chad to help them become self-reliant economically and socially.



2016 Highlight





68,309_{people}



Refugee Support

99,453_{people}

Humanitarian Assistance in 2016



Nyarugusu Common Market Unites Refugees and Locals Together



Good Neighbors Tanzania, in cooperation with UNHCR and KOICA (Korea International Cooperation Agency), built a common market for both 85,102 refugees (living in the camp) and the host community of Nyarugusu Region of Tanzania. This newly designed market is designed to provide livelihood support to refugees and to help boost their self-reliance through economic activity participation. The market construction was accompanied by market committee institutionalization, provision of market operation and small scale savings and loans management trainings. The establishment of the market allowed the rate of economic activity participation (by the refugees) by 84% and income by 100 times. The market has brought positive changes to both refugees and the host community in terms of pursuing development as one community.



Currently Running Business Activities

34% o

 $38\% \rightarrow 70\%$



Income Earning

200% •

100 TZS → 10,000 TZS (Tanzanian shilling)



Before we started using the common market, we could only purchase the same types of food every day as there was not much variety in terms of goods in the Refugee Camp. But once the market came into place, the variety of goods substantially increased, along with the intended effect of economic empowerment for both the host community and the refugees. As the market continues to grow, I think it has positive effects on the communication between the host community and the refugees and, eventually, to the general development of the local region.

ASELEISINJAMIN Mbembe, a refugee originally from Republic of Congo





International Cooperation Project & Partnership

Good Neighbors continues to cooperate with our partners around the world, including international organizations and governments, in our desire to create good change for the world. This year's international cooperation projects included global funding projects in cooperation with international organizations, ODA funding projects with government support, designated fund projects with our private or business partners, and conference-related activities.

Cooperation with International Organizations

Good Neighbors maintains sizable global funding projects, through cooperation with various international organizations such as UNDP, WFP, UNHCR, and IOM since 2012.







SZHC (Saemaul Zero Hunger Communities) **Project**

in Nepal, Rwanda, Bangladesh, and Tanzania (second stage SZHC for Nepal and Rwanda projects starting in 2016)

Good Neighbors is the implementing partner of the SZHC Project, a multilateral cooperative project between the Korean government and the World Food Programme (WFP) since 2012. The SZHC project combines the food security expertise of WFP with the extraordinary rural development experience of Korea, and is implemented in four countries (Nepal, Rwanda, Bangladesh, and Tanzania) and their 69,848 community members. The year 2016 marked a successful completion of the first phase of the project in Nepal and Rwanda, and the signing of the agreement to extend the project for the second phase.





Strengthening Community Resilience and Climate Change Adaption Project

in Cambodia

Good Neighbors implemented WASH and income generation projects in the region of Ou Chrov, in Banteay Meanchey, Cambodia, under a partnership with WFP Cambodia. The project was designed to provide access to high-quality water sources for the community, and to improve the community income through advancements in agricultural production and market accessibility. The project involved building a village reservoir and toilet, organizing a Drinking Water Committee, conducting sanitation and health education, training on fish farming, building ponds and educating people on the technological expertise for fish farming, and training on home gardening and organizing.





Recognition of Refugee Relief Projects

in Tanzania and Chad

Good Neighbors signed an agreement for operational partnership with the UN-HCR in recognition of the success of the refugee relief projects conducted in Tanzania. This agreement follows the successful implementation of humanitarian assistance projects conducted in Tanzania and Chad for the refugee population. In 2016, Good Neighbors implemented income generation projects, common market projects between refugees and host communities, and vocational training projects through training centers for the Nyarugusu, Nduta, and Mtendeli refugee camps in Tanzania. Chad's Gaga Refugee Camp received support for the repair and expansion of their classrooms.





Technical Agreement between UNHRD and Good Neighbors

Good Neighbors International signed a Technical Agreement with the United Nations WFP for the provision of services of the Humanitarian Response Depot (HRD) Network. Through this Technical Agreement, Good Neighbors expects to build a unified logistics system based in UNHRD's Dubai facility, a system capable of transporting relief supplies within 24 to 48 hours of an incident.

Official Development Assistance (ODA)

Good Neighbors collaborates with governments around the world in planning and implementing education, health, humanitarian assistance, and income generation projects. Good Neighbors' expertise in community development and capacity to implement development projects have been recognized through Official Development Assistance (ODA) granted for sustainable projects in 12 countries in 2016.

Korea ODA Projects USD 5,154,400

Good Neighbors International implemented 18 projects with the support of KOICA's ODA in 12 countries (Paraguay, Guatemala, El Salvador, Haiti, the Dominican Republic, Ecuador, Bangladesh, Nepal, Kenya, Tanzania, Malawi, and Mongolia) for education and protection, health and sanitation, income generation, and humanitarian assistance sectors.



Education & Protection USD 1,658,721



Health & Sanitation USD 990,612



Income Generation USD 1,369,407



Humanitarian Assistance USD 1,135,660

Japan Platform Fund Projects USD 315,000 Good Neighbors Japan conducted emergency relief in Japan, Ecuador, Haiti with the support by JPF (Japan Platform). JPF is an international emergency humanitarian aid organization, which offers the most effective and prompt emergency aid in response to global developments, focusing on issues of refugees and natural disasters.



Good Neighbors Japan Conducted Emergency Relief to Haiti Funded by JPF

Jeremie is the one of the most disaster affected area in South department of Haiti hit by the hurricane "Matthew". About 90% of the houses in this area have been destroyed, and 546 people died, while 438 were injured and 128 were missing. Good Neighbors Japan conducted emergency relief to 1,510 households delivering nutritious food packages, and sanitary kits from October to December, 2016.

Designated Fund Projects

Designated fund projects are funded by individual donations from groups, businesses, or private benefactors to meet the basic needs of the local communities in developing countries. Good Neighbors International dedicated to 52 projects in 2016, in areas such as education and protection, health and sanitation, income generation, and rights advocacy.



The mHealth Project

A new approach to multilateral health project for governments, NGOs, and corporate —USD 2,162,648 (2016.08 -2018.07)

Since August 2016, Good Neighbors Ghana is implementing a mobile health (mHealth) project designed to strengthen the Ghanaian national health information system through a cooperative venture with Samsung Electronics, KOICA Ghana, and USAID (United States Agency of International Development). The two-year project is expected to contribute to the improvement of maternal healthcare services of Ghana by enhancing the capacity of medical information management using the latest Information and Communication Technology (ICT).

Participation in International Conferences



The 1st World Humanitarian Summit (May 22 ~ 25)

Good Neighbors International took part in the 1st World Humanitarian Summit in Turkey from May 22 to 25. In the conference, Good Neighbors discussed global crises with the aid-givers around the world, and reported the humanitarian support policies.



The 2016 Asian NGOs International Development Conference (October 22 ~ 23)
The conference, hosted by Taiwan AID (Alliance in International Development), sought methods for the NGOs to bring the SDGs into reality. Board Director Ilha Yi delivered a keynote lecture on "The Opportunity and Challenge of SDGs for Asian NPOs."



The 66th UN DPI/NGO Conference (May 30 ~ June 1)

As a Co-Chair of the Conference's National Organizing Committee Ilha Yi, Board Director, delivered the opening address of the event. We shared case studies on "Ensuring Every Girl's Right to Education" workshops, and provided exhibits on Hope School Projects.



The WFP Annual Partnership Conference (October 26 ~ 27)

Haeun Seong, the Director of Good Neighbors Geneva International Cooperation Office, took part in the WFP Annual Partnership Conference, discussing major policies of the WFP and long-term plans of cooperation to realize the goal of Zero Hunger.



Cooperation with DPRK

Good Neighbors International has provided humanitarian assistance and support for the self-reliance of the Democratic People's Republic of Korea (DPRK) and better life conditions for their children, through supporting child protection projects, agricultural development projects, and healthcare support projects since 1995.

Thirty-eight tons of powdered milk was provided by Good Neighbors USA to starving children in 2016. Last August, Good Neighbors provided non-food items and housing support to flood victims in the North Hamgyong Province.

2016 Highlight



38 tons of Powdered Milk Provided



Disaster Relief in Flooded areas

Supporting Countries Projects and Activities

Here are the major efforts undertaken by Good Neighbors Korea, Good Neighbors USA, Good Neighbors Japan.

Child Rights Protection in Korea



Good Neighbors Korea is implementing Welfare Service Projects and Social Development Projects for the rights of the child in South Korea. The Welfare Service Project is directed toward children in crisis situations, such as those abused, poverty-stricken, starved, or have psycho-emotional problems. There are 28 Child Protection Centers that operate child abuse prevention projects while 20 Good Heart Centers, and 1 Psychotherapy Center in the nation provide psycho-emotional support and service for the children and their family members. In addition, education programs and campaigns were implemented across the nation to educate the children on their rights and to support their development as global citizens.

Child Welfare Service Project 179,493 participants



Child Abuses
Protection and
Prevention
23,117
children



Psycho-emotional Support 30,762 participants



Family-at-risk Support 13,260 children



Welfare Support 97,523 participants



Institutionalized Child Support 2,482 children



Volunteers 12,349 participants

Social Development Project

6,112,677 participants



Child Rights Education 948,680 participants



Sharing Education 1,846,496 participants



Hope Letter Campaign 2,309,074 participants



Family Painting Letter Writing Contest 669,344

participants



Youth Sharing Practice 339,083 participants



Collaborative
Education Agencies and Groups
10,772
groups

Good Neighbors Korea



Child Rights Index in Korea

Good Neighbors Korea collected and published the Child Rights Index, organized in terms of age groups and region, with the information collected from a survey of the children and their guardians in Korea. Last December, Good Neighbors Korea hosted a forum presenting information from the study and the results of the photo-voice analysis on the subjective experience of the rights of the child situation in Korea.



A Smart Way of Donating and Experiencing

A total of 15,015 citizens took part in a series of events held in commemoration of the World Water Day, such as the Good Water Project, the Africa Hope School exhibition, and the Change campaign. This year's event was marked by the usage of VR (Virtual Reality) images to bring an authentic experience to Good Neighbors project areas. Hope Tree, an annual end-of-the-year campaign featured an AR (Augmented Reality) mobile game designed to facilitate an easy and enjoyable access to donation.



Launching of The Neighbors Coffee Rwanda

"The Neighbors Coffee Rwanda", a joint effort between the cooperative members of Rwanda and "Café de Gisagara", was launched last June. Café de Gisagara is a social enterprise established by Good Neighbors Rwanda to train cooperative members in the art of coffee farming, assist the members in achieving high quality and profit, and secure retailers for income generation. The profits from the coffee beans will be used to purchase additional materials for the cooperative and other income generating projects in the community.



Launching of The Neighbors Club

Good Neighbors Korea launched "The Neighbors Club", a club designed to widen the scope of participation and donation of the members. The Neighbors Club is comprised of sponsors who provide both a yearly sponsorship of more than KRW 10 million and notable activities that propagate the culture of donation in Korea.

Good Neighbors USA



Participating 2016 LA Marathon

On February 14, Good Neighbors USA participated in the 2016 Los Angeles Marathon. Good Neighbors USA recruited 6 runners who raised and donated about USD 12,000 towards Health and Sanitation Project. They also represented Good Neighbors USA during the actual marathon. During this event, 210 individuals have made one-time contributions.



Volunteer Trip to Guatemala

Good Neighbors USA sent a team of Good Neighbors USA staff, a film maker and five High School students to Guatemala from August 8th-13th. During the trip, students were able to participate in building the cook stoves that they themselves fundraised for and donated them to three different families. Students were also able to participate in a Guatemala's poultry project.



Good Neighbors USA Banquet

On December 20, Good Neighbors USA held its first end of the year banquet. Good Neighbors USA invited not only current donors but also prospective donors to appreciate and encourage further support for vision and projects. With the welcoming messages from Board Director Ilha Yi, the founder of the organization, Good Neighbors USA shared some of the 2016 highlights along with new campaigns and its future direction.

Good Neighbors Japan



Hope Letter Campaign in Tokyo Korean School

Good Neighbors Japan launched the "Hope Letter Campaign" for the first time in Tokyo Korean School. 158 letters were collected in total, and 45 students got the award. Students wrote letter to "Sunita" from Nepal and learned the responsibility of global citizen.



Volunteer Activity for Kumamoto Earthquake

In 14th of April, big earthquake (magnitude of 6.5) hit Kumamoto prefecture in Kyushu. In June, Good Neighbors Japan cooperated with a Korean food company in Tokyo, visited 4 refugee camps in Kumamoto providing Korean traditional snack to about 1,150 refugees for 4 days.



Participating Global Festa Japan 2016

Good Neighbors Japan participated in "Global Festa Japan 2016", an annual event to promote the role of International Cooperation. Good Neighbors Japan opened a booth and sold goods from Good Neighbors field countries and coffee from "Café de Gisagara", the social enterprise in Good Neighbors Rwanda.

Financial Overview

The financial overview 2016(as of December 31, 2016) details the overall income and expenditures of all Good Neighbors constituents, among all Good Neighbors Korea, Good Neighbors USA and Good Neighbors Japan.

The total income for 2016 was of 161,424,708 USD through sponsorship, donations, and grants financing various projects in 35 countries. The reserve fund for 2017(4,734,644 USD) was allocated to the development of new projects in 2017. The average exchange rate applied for the three main currencies was of 1 USD = 1,155.99 KRW, 1 USD = 122.64 JPY. Good Neighbors commits to make its best effort as an accountable and transparent international NGO to abide by the international principles for humanitarian assistance and development throughout all its activities.

Good Neighbors is operating in compliance with the three principles of professionalism, transparency, and accountability based on our mission and core values.

- **01** We use publicly reliable accounting standards, that comply with national laws and regulations, and open the budget and settlement of accounts to the general public.
- **02** We establish an enterprise-wide systematic accounting management system through ERP (Enterprise Resource Planning) and QuickBook.
- **03** We are regularly audited by external and internal auditors. We ensure objectivity through external auditing while monitoring and evaluating each field country through an internal audit room.

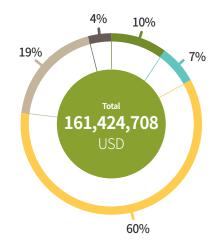
Income & Expenditure

	Cate	egory	Total(USD)	%
Contributions Income Grants	Contributions	Donations	15,342,331	10%
		Gift in Kind	11,583,814	7%
		Sponsorship	97,602,374	60%
	Grants		30,927,150	19%
	Other Revenues		5,969,039	4%
		Total	161,424,708	100%
Expenditure	Program Expenses	International Humanitarian Development Project	81,128,035	50%
		Child Rights Protection in Korea	58,693,230	37%
		Cooperation with DPRK	2,291,229	1%
	Administration and Fundraising Expenses		14,577,570	9%
	Reserve Fund for 2017		4,734,644	3%
		Total	161,424,708	100%

^{*} The Korean version of the Annual report 2016 includes only the financial overview of the funds raised by Good Neighbors Korea. Therefore, there is a difference of 11,053,351 USD compared to the English version.

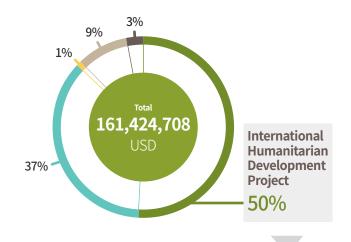
Income Source

- Donations
- Gift in Kind
- Sponsorship
- Grants
- Other Revenues



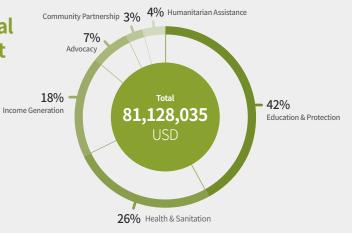
Expenditure by Activity

- International Humanitarian Development Project
- Child Rights Protection in Korea
- Cooperation with DPRK
- Administration and Fundraising Expenses
- Reserve Fund for 2017



Expenditure on International Humanitarian Development Project by Sector

- Education & Protection
- Health & Sanitation
- Income Generation
- Advocacy
- Community Partnership
- Humanitarian Assistance



Where We work



Good Neighbors Network

Asia Regional Office

+66-02-714-1718

Korea (Rep. of) +82-2-6717-4000
USA +1-877-499-9898
Japan +81-3-6423-1768
International Cooperation Office in Geneva +41-22-734-1434

IHQ

+82-2-6717-4000

Afghanistan	Myanmar
+93-20-25-011-68	+95-1-513-643
Bangladesh	Nepal
+880-2-841-1760	+977-1-553-8758
Cambodia	Pakistan
+855-23-880-557	pakistan@goodneighbors.or
India	Philippines
+91-80-2556-4142	+63-2-442-7936
Indonesia	Sri Lanka
+62-21-2957-4249	+94-11-438-1847
Kyrgyz Rep.	Tajikistan
+966-312-891-420	+992-37-233-0668
Lao PDR	Thailand
+856-21-415-711	+66-2-714-1718
Mongolia	Vietnam

+84-46-281-2257

Cameroon	Rw
+237-6-565-01583	+25
Chad	: Sou
+235-8707-7644-5721	+21
Ethiopia	: Tar
+251-118-962-388	+25
Ghana	: : Uga
+233-555-486-311	+25
Kenya	: : Zar
+254-702-091-580	+26
Malawi	
+265-111-741-236	
Mozambique	
+258-842-200-255	:
Niger	:
+227-2035-2247	•

Africa Regional Office

+254-705-913-925

	Latin America & Caribbean Regional Office +56-2-2664-0716
Rwanda +250-735-769-221	Chile +56-2-2717-9327
South Sudan (Rep.of) +211-927-140-814	Dominican Rep. +1809-533-9668
Tanzania +255-732-991-530	Guatemala +502-2331-2139
Uganda +256-772-302-624	Haiti +509-2943-1773
Zambia +260-211-238-620	Nicaragua +505-2224-3781
	Paraguay +595-21-613-224

+976-7014-4122

Good Neighbors

is a global NGO from Korea.

Good Neighbors

does not divide the world according to race, religion, creed, or area.

Good Neighbors

seeks out neighbors who need our help around the world.

Good Neighbors

wants the culture of sharing to become as enjoyable as K-pop.

Good Neighbors

brings together neighbors of the world into a good and harmonious relationship.

Good Neighbors creates positive changes from the efforts of our good neighbors around the world.



